



DEVELOPMENTS

SPRING 2011

A newsletter highlighting industry insights and projects by Miller Construction Company

Healthcare

South Florida hospitals have partnered with Miller Construction Company's healthcare construction "specialists" for a range of complex projects recently completed or currently underway.

OR Integrates Robotics, Video

As general contractor for the new da Vinci Surgical System operating room at [Cleveland Clinic Florida's](#) Weston hospital (photo above), Miller's veteran healthcare construction team met new technological challenges. One of the world's first operating rooms to integrate robotics and video at such a high level, the space features two oversized video screens that maximize the robotic surgery system's value as a medical teaching tool.

With the da Vinci Surgical System, surgeons perform minimally invasive surgery with the help of robotic arms. The system enables them to perform the most complex and delicate procedures through very small, precise incisions. The surgeon operates while seated at a console unit, using hand and foot controls, and with a 3D, high-definition view of the surgical field. Within the operating room, that view is projected onto the 5- by 7-
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Sitting on the Same Side of the Table

TOM AND HARLEY MILLER

Our clients hate surprises. Some want to take advantage of today's lower construction costs. Others see opportunities to renovate buildings or to downsize into customized, leased offices.

Whatever the strategy, they expect their contractor to deliver on the promise of timely, quality construction – completed at the right price. Buying construction services truly means buying a promise, not a commodity. That's why clients seek a contractor who "sits on their side of the table." They need an advocate, not an adversary.

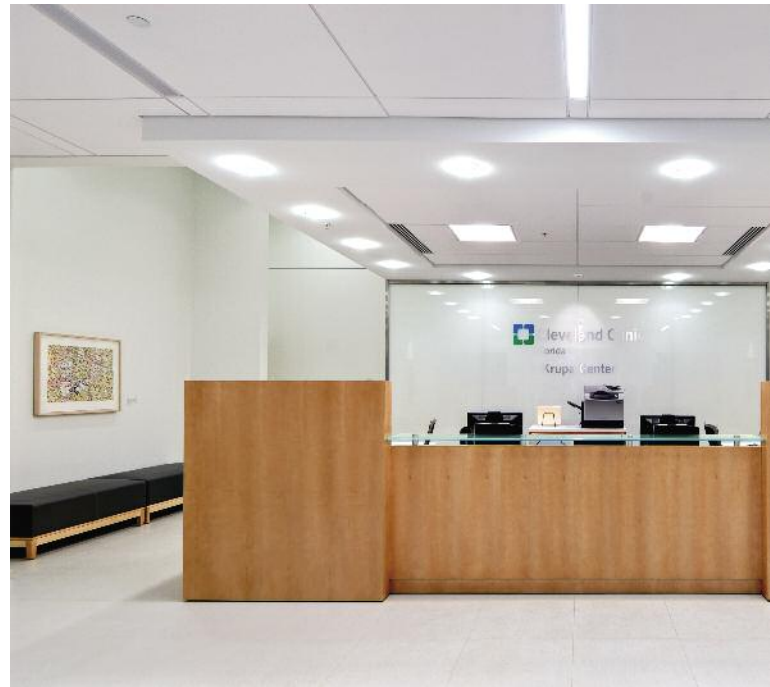
Asking the right questions up front can minimize surprises. Spend time speaking with a contractor's past clients. Find out if a project's completed cost matched the initial budget. Most of our clients control risk with cost-plus guaranteed maximum contracts – and we often return savings at project completion.

Learn if the contractor always acted in the client's best interest. We've always made it our policy, for instance, not to mark up change orders.

Did the contractor approach unique projects with real expertise and specialized resources? Tackling new challenges has always been a Miller team strength. Examples are the hospital robotic surgery suite and the youth sports facility with professional-grade track highlighted in this newsletter.

Through the years, fully 76% of Miller's projects have been for repeat customers. It's proof that earning trust is the key to limiting surprises – and to building great relationships.

Tom Harley



foot flat-screen TVs, with ultra-high resolution.

Under Miller's stringent infection control protocol for OR construction, crews were gowned and specially suited, with exacting procedures for entering and exiting the space.

Also at [Cleveland Clinic Florida](#), Miller completed a laboratory expansion that demanded precise phasing to minimize disruptions to an active lab environment.

Krupa Center Completed

[Cleveland Clinic Florida's](#) new Krupa Center (photo above) brings rehabilitative services, geriatric and internal medicine together in a newly renovated, 25,000-square-foot facility at 3250 Meridian Parkway in Weston. Miller's team transformed the former office building interior into high-performing healthcare space. With appealing finishes throughout, the Krupa Center features a spacious physical therapy treatment area with rubberized flooring, cardiac rehabilitation and pulmonary rehabilitation areas, as well as physicians' offices and exam rooms.

"Repurposing the building on a fast-track construction schedule was a success, creating an accessible, patient-friendly space," said Moss Miller Healthcare Vice President Wayne Hannaka. Moss Miller Healthcare is a fusion of healthcare specialist teams from [Miller Construction Company](#) and [Moss & Associates](#) formed in 2010 and positioned to grow into the premier healthcare builder in Florida.



“We worked to stay ‘invisible’ during a project that involved hundreds of rooms. That meant meticulous scheduling of our work and ongoing communication with the hospital’s engineering and nursing staff,” said Wayne Hannaka, vice president, [Moss Miller Healthcare](#).



The Challenge: “Mission Invisible”

This spring, Miller’s healthcare construction team is completing a challenging mission at [Holy Cross Hospital](#), Fort Lauderdale. The 24-month hurricane hardening project required replacement of more than 600 windows and hurricane louvers throughout critical care areas and patient rooms including the Ambassador Suites (photo above).

“Minimizing any impact on the hospital staff’s schedules and protocols – and on patient comfort – was essential,” said Wayne Hannaka, vice president, Moss Miller Healthcare. Staying “invisible” to ensure smooth hospital operations has been a Miller hallmark in many projects for [Holy Cross Hospital](#), from constructing the Jim Moran Heart and Vascular Center to expanding the Michael & Dianne Biennes Comprehensive Cancer Center.

CASF AWARDS:

Honoring Craftsmanship

Complex healthcare renovation projects and the “rebranding” of an automobile dealership won five 2010 [Construction Association of South Florida \(CASF\) Craftsmanship Awards](#) for craftsmen on Miller projects.

Since [CASF](#) launched its annual Craftsmanship Awards in 1958, craftsmen on Miller project teams have won more than 300 of the awards—more than any other general contractor.

CRAFTSMEN WERE RECOGNIZED FOR THEIR WORK ON:

[Holy Cross Hospital](#) – Miller Senior Foreman Christopher Morley won a Craftsmanship Award for his work on the hospital’s hurricane hardening project, which showcased the company’s expertise in preventing infection while working in a healthcare environment.

[Cleveland Clinic Florida](#) – Three awards honored craftsmanship on projects at [Cleveland Clinic Florida’s](#) Weston campus. The projects included a multiphase renovation that constructed a second floor atop a one-story section of the hospital to accommodate a 10-bed expansion of the Post Anesthesia Care Unit, plus renovating adjacent space to add five beds to the Intensive Care Unit.

[Audi Pembroke Pines](#) – Miller expanded and renovated the former Lincoln Mercury facility at 15999 Sheridan Street to create owner Holman Automotive Group’s first Audi dealership. The showroom is a stand-out, with a highly detailed metal panel system for the exterior building skin, and Audi’s upscale interior finishes. Without interrupting business operations, Miller’s crews gutted the showroom, curtain wall and some of the exterior structure and added 2,000 square feet of space.



MIAMI INTERNATIONAL UNIVERSITY OF ART & DESIGN: **State-of-the-Art Sound Studio**

Attention to detail was crucial as Miller completed "Studio A," the new sound studio at [Miami International University of Art & Design](#). The professional-caliber studio serves students in the university's Audio Production bachelor's degree program.

Equipped with surround sound and technology including an SSL Duality console for analog and digital sound capabilities, the studio gives students opportunities to experience recording and

mixing sound, whether for music ensembles, television or film.

Miller's crew worked closely with acoustic consultant Ross Alexander of Miami to perfect the new sound studio's acoustic environment. The highly detailed challenge reminded Miller Project Manager Jeff Slade of Miller's work in constructing the all-digital HD broadcast facility for [WPLG Local 10](#) and the landmark [NBC6](#) broadcast facility, both in Broward County.

The studio is a key addition to the [Miami International University of Art & Design's Audio Production](#) program, according to the school's President Erika Fleming. She noted that the program's curriculum begins with foundation courses, and then layers in more complex coursework as the students learn about music theory, acoustics, editing and the science of sound, in addition to courses in business. The studio will build confidence and transferable skills for the two internships each Audio Production student must complete as part of their graduation requirements.

This is the latest of several Miller projects for The Art Institutes, a group of educational institutions which also includes the [Art Institute of Fort Lauderdale](#).





Six-week build out of [Dos Caminos restaurant](#) within the Sheraton Fort Lauderdale Beach Hotel for Starwood Capital Group

DOS CAMINOS: **Fast-tracking a Vintage Look**

Keeping expert craftsmen on a fast track was essential as Miller's crew handled the six-week build out of [Dos Caminos](#) restaurant within the Sheraton Fort Lauderdale Beach Hotel for Starwood Capital Group. The restaurant is the sixth location – and the first in Florida – for restaurateur Stephen Hanson's [Dos Caminos](#) brand, and it offers indoor and outdoor seating to enjoy authentic, creative Mexican fare.

Miller cordoned off the restaurant's portion of the hotel's fully operational kitchen with barrier walls, then chipped through portions of the structural slab to run new plumbing lines and customize the cooking area. Avoiding any impact on hotel operations, the construction team retrofitted the kitchen and created a richly textured restaurant interior that reflects the [Dos Caminos](#) credo of "old Mexico meets modern cuisine." As in its popular New York and Las Vegas locations, Dos Caminos Fort Lauderdale showcases one-of-a-kind works by rising artists. Designed by Hanson's B.R. Guest Restaurants, the space features rustic, reclaimed wood, vintage iron railings, and one-of-a-kind images by photographer Murray Hall, plus mural overlays and free-flowing graffiti from artist Benedict dos Remedios.

Making the most of the hotel's ocean views, Miller also transformed the restaurant's patio for open-air dining under a spacious new canopy.





ORANGE BOWL FIELD:

Welcoming the Next Generation

Building [Orange Bowl Field](#) at Moore Park for the [Orange Bowl Committee \(OBC\)](#) and the City of Miami sent Harley Miller, president of [Miller Construction Company](#), back to the '60s.

"Growing up in Miami, I remember running in track meets at Moore Park," he recalls. "Now, with a professional-grade rubberized track, plus the new youth sports football stadium and synthetic turf field, today's kids really have a special place to build memories."

Miller's team completed construction of the new facilities in December. They had some help from City of Miami Moore Park Day Care Center preschoolers. Under the watchful eye of Miller Superintendent Bill Hess, the little ones helped decorate the Park's permanent sign – pressing their handprints into wet cement.

Moore Park's long tradition of excellence in youth sports launched a new chapter as the community warmly welcomed the top-of-the-line facilities. Each day, more than 150 joggers and walkers of all ages are already using the track, which was specially formulated for Miami's tropical climate. [Orange Bowl Field](#) is home to two youth football leagues.

The OBC and the City of Miami, which provided additional funding for the Moore Park project, marked the new facilities' opening with a community celebration, and ESPN has showcased the project. The OBC spearheaded creation of [Orange Bowl Field](#), the stadium and track as a "thank you" to the community, committing \$3.1 million.



Building Our Community

VIRGINIA "GINNY" MILLER

Saluting the Generals Club The Generals Club career-readiness program of [Boys & Girls Clubs of Broward County](#) has introduced more than 1000 teens to career possibilities in construction. We salute the companies who've supported the program since its 2007 launch with donations, as mentors and by hosting field trips. Miller's CEO, Tom Miller received special honors as a co-founder and champion of The Generals Club at BGBCB's recent Annual Dinner Auction. Miller Project Manager Jeff Slade also plays a vital leadership role for The Generals Club.



Tom & Ginny Miller

Michelle & Jeff Slade



Keith & Doreen Koenig



Harley & Sue Miller

Fostering Love More than a dozen celebrity bartenders – including Emilie and Clay Shaw, Doreen and Keith Koenig, and Ann Marie and Dr. Harry Moon – pitched in at [ChildNet's](#) recent Foster Love fundraising event to spotlight the needs of Broward's most vulnerable children. The event at Sigrid and Dan McCawley's home honored Miller's Director of Community Relations Virginia "Ginny" Miller for her contributions to Broward's foster children. The private, not-for-profit organization manages the local system of services for Broward's abused, abandoned and neglected children and their caregivers.

Helping Families In Need Miller's President Harley Miller and his wife Sue opened their waterfront home to host the 55th annual [Children's Aid Club](#) "Taste 'n Tell" Luncheon this winter. Club members donated, cooked and served the luncheon to about 200 guests. The all-volunteer Children's Aid Club does a remarkable job of providing hands-on, value added services to children and families in South Florida who are enduring hard times.

Ginny

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**FISHER ISLAND:
Timeless Beauty**

Completing construction of the new upscale salon and renovation of four 1920s-era cottages at [Fisher Island](#) earlier this year, Miller’s crews are proud of their role in the private residential community’s longstanding tradition of excellence.

Miller refurbished the picturesque Spanish-style cottages’ exteriors, from windows and wrought iron trim to decking and Jacuzzis. Interiors were gutted and fully remodeled with intensive “five-star” luxury finishes.

Miller is currently constructing Fisher Island’s state-of-the-art spa and fitness center, with completion slated for Summer 2012.

Roger Piper, Architect, of North Miami Beach designed the cottage renovation project, with interior design by Karine Richard Interiors. STA Architectural Group and BC Architects, both of Miami, designed the salon building, and Cole Martinez Curtis of Marina del Rey, California, was interior designer.

Fisher Island’s salon (upper and lower left) and historic cottages (center and right)